

MOHIT MADAN

Senior Product Designer — AI / Enterprise UX

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SUMMARY

Senior Product Designer with 10+ years of experience designing AI-driven and enterprise digital products across healthcare, finance, retail, and automation domains. Specialized in translating complex technical capabilities — including LLM-powered systems — into intuitive workflows that improve adoption, efficiency, and business outcomes. Proven track record leading end-to-end UX strategy, increasing engagement, reducing task completion time, and aligning cross-functional teams around product goals.

CORE SKILLS

Product & UX Strategy | Human–AI Interaction Design | Design Systems | User Research & Validation | Complex Workflow Simplification | Information Architecture | Wireframing & Prototyping | UX Metrics & Experimentation | Stakeholder Alignment | Cross-functional Leadership

TOOLS

Figma, FigJam, Adobe XD, Sketch, Miro, Jira, Notion, HTML/CSS (Working Knowledge), AI/LLM Interaction Prototyping

PROFESSIONAL EXPERIENCE

Senior Member UX Designer | Edgeverve (An Infosys Company)

Dec 2022 — Jan 2026

- Led UX strategy for AI-powered enterprise platforms integrating LLM capabilities into decision workflows.
- Designed end-to-end human-AI interaction models improving usability and adoption.
- Partnered with engineering and product teams to translate complex system capabilities into scalable UX.
- Conducted research and validation shaping interaction patterns and improving clarity in AI features.
- Delivered prototypes influencing product roadmap and delivery decisions.

Key Impact

- Increased user engagement by 25% through redesign of AI decision workflows.
- Reduced task completion time in document intelligence platform.
- Built scalable design system adopted across multiple AI products.

Lead UX Consultant | Xebia Pvt Ltd

Oct 2019 — Dec 2022

- Mentored designers to elevate craft quality and promote best practices
- Led structured design reviews to ensure usability, consistency, and alignment
- Influenced product roadmap through user insights and strategic UX input
- Defined UX standards and guidelines to support scalable, cohesive experiences
- Facilitated stakeholder workshops to align priorities, vision, and outcomes

Key Contributions

Retail Client — MAF Carrefour

- Designed vendor mobile app enabling real-time inventory intelligence
- Improved response workflows for replenishment decision-making

Financial Services — EY

- Designed data-heavy enterprise platform improving usability of analytics workflows

IT Consulting — McKinsey

- Transformed engineering data processes into intuitive visualization and export workflows
- Recognized with Star Award for UX contribution

Senior UX Designer | Accretive Health (R1RCM)

Aug 2014 — Oct 2019

- Designed healthcare digital platforms used by clinicians and operations teams
- Conducted usability testing across web and mobile applications
- Improved efficiency of patient and administrative workflows
- Collaborated with domain experts to align UX with regulatory constraints
- Translated complex business logic into intuitive interfaces

Additional Work

- Designed enterprise tax computation application simplifying financial decision workflows
- Translated complex business logic into intuitive interfaces
- Supported product teams from concept through delivery

SELECT ACHIEVEMENTS

- Improved replenishment response workflows
- Enhanced usability of analytics-heavy enterprise platforms
- Received Star Award for UX contribution

Clients: Carrefour, EY, McKinsey

EDUCATION

Bachelor of Commerce

Delhi University

Certified Usability Analyst (CUA)

Human Factors International

UX & User Research Certification

Interaction Design Foundation